



Housing Counseling Services, Inc.

Community-Based Resources

Updated: 04/22/2020, prepared by Mi Casa and the Housing Counseling Association

As COVID-19 continues to impact Limited Equity Cooperatives (LECs) and renters, this document will be updated as needed

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Technical Assistance for Limited Equity Cooperatives (LECs)

❖ Mi Casa Inc's Tenant Purchase Training and Technical Assistance Program

Mi Casa Inc provides technical support and training to residents to navigate decisions and milestones to form and sustain limited equity cooperative housing. Mi Casa's project managers work with co-op boards and members to navigate the development process, starting with the decision to buy, to securing acquisition and renovation financing, manage the renovation process, and long term operations and asset management. Mi Casa's work one on one with LECs to provide customized training and technical assistance. In addition, Mi Casa's Cooperative Leadership Academy offers free, ongoing training and knowledge-sharing to a network of co-op leaders and facilitates LECs sharing their experience and supporting one another.

For assistance, please call or email us at: 202-722-7423 or email info@micasa-inc.org

❖ HCS Limited Equity Cooperative Technical Assistance Department:

Housing Counseling Services provides technical assistance to Limited Equity Cooperatives. Please contact us with any questions regarding board governance, review of financial reports, governing documents, and any other general questions or concerns.

For Cooperative Technical Assistance, please call: Jade Hall at (202) 681-8653 or email jadehall@housingetc.org

HCS Foreclosure Prevention Department:

Housing Counseling Services foreclosure counselors are available to provide assistance to coop members who are unable to make payments on their individual Share Loans and are facing foreclosure.

For Foreclosure Prevention assistance please call: (202) 265-2255 or email foreclosure@housingetc.org

❖ Central American Resource Center (CARECEN):

CARECEN's housing program offers a variety of workshops on various topics including tenant rights and how we help cooperatives learn to effectively manage their building. Members are informed of their rights and responsibilities as members living in cooperatives through individual counseling and regular meetings with existing or newly formed associations. In return the Board of Directors of these cooperatives learn how to better communicate internally with their



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members and externally with stakeholders. We also help with budgeting, financial planning, connecting to attorneys (if needed) in order to resolve any housing disputes through legal channels. You may reach us at **(202) 328-9799** and we will do our best to respond to your call as quickly as possible. We also invite you to see our **Facebook page:** <https://www.facebook.com/CARECEN.DC/> for resources and our website www.carecencdc.org for any updates.

❖ **Latino Economic Development Center (LEDC):**

Provides on-going technical support for buildings from the early TOPA process through Cooperative conversion process and on.

Citlalli Velasquez: 301-246-2570 or email cvelasquez@ledcmetro.org

Victoria Goncalves: vgoncalves@ledcmetro.org

❖ **Neighborhood Legal Services Program of DC:**

Housing Cooperative Preservation Initiative—in collaboration with University Legal Services—provides legal, financial and asset management services to limited-equity housing cooperatives.

Elizabeth Floyd: (202)-849-8001 or email efloyd@nlsp.org

❖ **Douglass Community Land Trust (Douglas CLT)**

The Douglass Community Land Trust provides stewardship services to limited equity housing cooperatives and resident associations, specializing in post-purchase assistance. Stewardship is a comprehensive suite of services and technical assistance designed to preserve affordability, promote quality, and protect the security of the cooperative and the individual member's homes. Service areas are customized to each building's need, but include: marketing; unit sale and will/estate transfer; board and member education and engagement; election certification; municipal and lender compliance; management company selection and oversight; financial planning; affordability requirement certification; and more.

For cooperative or resident association technical assistance, including a more complete list of services provided, please call: Adam Maloon at (202) 567-7417 or email adam@douglassclt.org



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Emergency Rental Assistance Program

The Emergency Rental Assistance Program (ERAP) helps low-income District residents who are facing housing emergencies. ERAP can provide financial support to District residents to pay overdue rent as well as a security deposit and first month's rent in a new apartment based on your circumstances. Co-op members who qualify as "tenants" may be eligible.

Anyone can apply to ERAP regardless of legal status.

Want more information on ERAP? [Click here](#) to learn more.

The following organizations administer ERAP for District residents:

Organization	Contact Info	Information
<p>**Housing Counseling Services</p> <p>(** = Specializes with Co-ops)</p>	202-667-7339	<p>www.housingetc.org Housing Counseling Services (HCS) offers a Homelessness Prevention Program (HPP) to find out what assistance programs are currently available and whether you may be eligible for assistance.</p> <p>Offers emergency rental and utility assistance through various programs, including ERAP program to DC residents that are homeless or in immediate danger of becoming homeless.</p>
Catholic Charities	<p>Email GetHelp@cc-dc.org or call 202-772-4300</p> <p>Medical Care hotline: 202-321-2816</p>	<p>www.catholiccharitiesdc.org Call-in: Monday 9 am – 11 am (weekly)</p>
Salvation Army	202-332-5000 or 202-678-	www.salvationarmynca.org



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	9770; (202) 678-9701	Covid-19 resources: http://salvationarmynca.org/covid-19/
Virginia Williams Family Resource Center	(202) 671-4200 or (202) 312-5510	www.community-partnership.org
The United Planning Organization	(202) 562-3800	www.upo.org
The Greater Washington Urban League	202-265-8200	www.gwul.org

Other Housing Resources:

Resource	Information
FHFA Freddie Mac/Fannie Mae Rent Relief (this is applicable for a landlord-tenant relationship; not all co-ops will qualify)	Freddie Mac and Fannie Mae in cooperation with the Federal Housing Finance Agency (FHFA), let landlords whose properties are financed with a Freddie Mac or Fannie Mae Multifamily loan defer loan payments for 90 days. To qualify, landlords must show hardship as a consequence of COVID-19, get approval from their lenders, and agree not to evict any tenant solely based on non-payment of rent during these 90 days. Landlords must contact their loan servicer to apply.



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Emergency Loans

COVID-19 ECONOMIC INJURY DISASTER LOAN: [Click here!](#)

Please note: *Nothing in this page should be construed as legal or financial advice from Mi Casa or Housing Counseling Services. Everyone should consider the specifics of their own situation before applying for any loan or making financial decisions.*

Housing cooperatives are eligible to apply for economic injury disaster loans. This low interest loan is designed to assist small businesses who have lost income because of the COVID-19. Emergency. The amount of loan will be determined by the Small Business Administration (SBA) after application based on financial need.

In addition to the loan, businesses are eligible to apply for an advance of up to \$10,000. This advance will provide economic relief to businesses that are currently experiencing a temporary loss of revenue. Funds will be made available following a successful application. This loan advance will not have to be repaid.

Please click [here](#) for a step by step application.

Small Business Recovery Assistance

❖ Verizon Small Business Recovery Fund

Eligibility: LISC will use the Verizon funding to provide grants of up to \$10,000 to businesses facing immediate financial pressure because of Covid-19—especially entrepreneurs of color, women-owned businesses and other enterprises in historically underserved communities who don't have access to flexible, affordable capital.

What it can be used for?

Paying rent and utilities

Meeting payroll

Paying outstanding debt to vendors

Other immediate operational costs

Award Amount: up to \$10,000

Timing of Award: Applications must be submitted by Tuesday, April 28 at 11:59PM EST.

More info: <https://www.lisc.org/covid-19/verizon-small-business-recovery-fund/>



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Unemployment, Public Benefits, Utilities, and Emergency Housing Resources

Unemployment Resources: [This resource](#) compiled by DC Jobs with Justice explains in English & Spanish who qualifies for unemployment and how to apply. Or, sign up for a [webinar](#) hosted by the DC Department of Employment Services to walk through the process.

Unemployment Insurance (UI):

- UI has been expanded to include people whose ability to work have been impacted by COVID-19
- To apply for UI, visit does.dc.gov or call (202) 724-7000. Members can also call CARECEN at (202) 328-9799 ext 224
- Members will need the following documents to apply: Social Security Number, Permanent Address, Phone number, Date of hire at last job, Last day of work.
- If your UI application is denied, call free legal help (please see numbers below)

[One Fair Wage Emergency Fund](#) provides support for members of the restaurant and hospitality industry.

Public Benefits: [This video](#) from the DC Department of Human Services explains how to apply for public benefits such as income and nutrition assistance. All existing benefit recipients will have their benefits (TANF or SNAP) automatically extended.

Utilities Resources: Utility assistance programs through [Greater Washington Urban League](#) and [DC Department of Energy & Environment](#) are still accepting applications on the phone or online.

Emergency Housing/Shelters

- ❖ Individuals and families seeking access to homeless services can call the **DC Shelter Hotline 24 hours:** (202) 399-7093; a searchable list of local shelters is [online here](#).
- ❖ **Virginia Williams Family Resource Center**
920 Rhode Island Avenue, NE, Washington DC
Mon—Thurs: 8:30 am - 4 pm and Fri, 8:30 am - 12:00 pm
(Please call if you are a family with children under 18 and need emergency shelter.)
<https://dhs.dc.gov/page/virginia-williams-family-resource-center>



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Food Banks and Food Access

For a comprehensive list of food access resources in DC, read [this list](#) compiled by the DC Food Project.

Organization	Address	Hours & Information
Free DCPS Meals	DCPS has opened several schools to serve FREE meals on weekdays, during certain hours, see the full list here .	<u>ALL</u> DC youth (including those not registered at DCPS) that are not quarantined are welcome. This Emergency meal service will be using a “grab and go” model. Participants may not consume meals inside; this is a take-home service only. Please be advised that this is an evolving list.
Allen Chapel AME Church	2498 Alabama Ave SE Washington, DC 20020	Friday’s from 9:30 am-noon, 1st, 3rd, and 5th Wednesday’s from 9:30 am-noon Mobile Market from (8:30 am - 10:30 am)
Capital Area Food Bank	4900 Puerto Rico Ave NE Washington, DC 20017 (202) 644-9800	The following link provides a map to all locations that food is being distributed by partners of the Capital Area Food Bank https://www.capitalareafoodbank.org/covid19response/
SOME (So Others Might Eat)	71 O St NW Washington, DC 20001 (202) 797-8806	Hot to-go breakfasts & bagged lunches 8 am to 10 am More info here .



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<p>Thrive DC</p>	<p>1525 Newton St NW Suite G1 Washington, DC 20010 202-737-9311</p>	<p>Breakfast and Emergency Services Monday - Friday, 8:30 a.m. - 11:00 a.m Also available during the morning meal program: showers, laundry, mail, phone, educational programs, and therapeutic and enrichment activities. https://www.thrivedc.org/blog/covid-19/</p>
<p>The United Church</p>	<p>Foggy Bottom Food Pantry - 1920 G St NW, Washington, DC 202-331-1495</p>	<p>10:00 am to 12:00 pm on the 2nd and 4th Saturdays every month. More info here.</p> <p>Check the calendar for openings. Clients should bring a photo ID showing their current Washington, DC address.</p>
<p>Martha's Table</p>	<p>1474 Columbia Rd NW, Washington DC 20009 (202) 328-6608</p>	<p>In partnership with DC Health and Capital Area Food Bank, they will support DCPS and DCPCS to ensure bags of groceries are available at designated selected school sites.</p> <p>Mon-Fri 11am-4pm Grab-and-Go grocery distribution will be available 12:30 pm – 2:00 pm (or until supplies last) at certain locations</p>



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		Find a list of sites below: https://marthastable.org/covid19/
DC Central Kitchen Inc.	425 2nd St NW Washington, DC 20001 (202) 234-0707	Free lunch program every day to youth ages 19 and younger at the ARC (1901 Mississippi Ave SE) Mon-Fri. 12-2pm https://dcentralkitchen.org/learn/
St Anthony Catholic Church	4th Street, NE to 18th Street, NE. Washington, DC 20017 (202) 526-8822	Thursdays: 10:00 am - 2:00pm Requirements: Recipients must reside in the Parish area, between the boundaries of Crittendon Street, NE, Rhode Island Avenue, NE Documentation: Proof of Residence.
United Planning Organization - Shaw Community Service Center	1726 7th Street NW Washington, DC 20001 (202) 462-6401	Food pantry serves Shaw/Le Droit Park neighborhoods. Pantry hours: M-F: 9 am-5 pm Documentation: Picture ID, Proof of residence, Proof of Income.



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<p>Peoples Congregational United Church - Peoples Food Pantry</p>	<p>4704 13th St NW, Washington, DC 20011 (202) 829-5511</p>	<p>Food pantry serves Metropolitan Washington area. Pantry hours: Fridays (closed 1st Friday of the month): 9:30 am - 11:30 am Documentation: A written referral, and a Picture ID.</p>
<p>Plymouth Congregational United Church of Christ - Food Pantry</p>	<p>5301 North Capitol Street NE, Washington, DC 20011 (202) 723-5330</p>	<p>Documentation: Picture ID, a written referral which will include name, address, phone, social security number, the reason for food need, family size and ages. Pantry hours: 3rd and 4th Saturday of the Month Provides a food pantry.</p>
<p>Bread for the City</p>	<p>1525 7th Street, NW Washington, DC 20001</p>	<p>Requirements: must live in NW, SW or SE Washington, DC and be elderly (60 or older), disabled, or parents with children between 1 and 17. https://breadforthecity.org/food/ Northwest Food Pantry Hours: Monday - Thursday: 8:30am- 5pm, Fri: 8:30am - noon, Closed: Noon - 1pm</p>
<p>Central Union Mission - Food Bank</p>	<p>3194 Bladensburg Rd. NE Washington, DC 20009 (202) 745-7118</p>	<p>Food pantry serves residents of the District of Columbia. Documentation: Verification of residency (utility bill, rent receipts or lease), age (seniors), children in the household (families), Picture ID Requirements: Social Security</p>



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		<p>CardPhoto ID Proof of residency (lease or utility), Proof of income (dated within the last 6 months - year)</p> <p>Pantry Hours: Monday 10:00 am - 1:00pm</p>
Father McKenna Center	<p>900 North Capitol Street NW (in front of St. Aloysius Church) (202) 842-1112</p>	<p>The Father McKenna Center drop-in center provides breakfast and lunch to homeless me</p> <p>Hours: Monday - Thursday 1:30-2:30 pm. To eat lunch here, men are required to attend an 11 AM support group meeting.n</p>
Emory Beacon of Light	<p>6203 Piney Branch Rd Washington, DC 20011 (202) 829-5732</p>	<p>The Food Pantry is open and provides food to families with low income or experiencing homelessness.</p> <p>Pantry Hours: Every Tuesday from 12 pm to 2 pm</p> <p>https://emorybeaconoflight.org/services.html#food-pantry</p>
North Capitol Collaborative, Inc.	<p>Washington, DC 20018 2000 Rhode Island Avenue, NW Washington, DC 20018</p>	<p>Open to all DC residents</p> <p>Hours: 10am- 2pm</p> <p>The 2nd and fourth Thursday of the month</p>
Hook Hall Helps	<p>3400 Georgia Ave NW, Washington DC 20010 (202) 629-4339</p>	<p>Breakfast & Dinner meal programs for children and families</p> <p>Breakfast: Mon-Sun 8am-10am</p> <p>Dinner: Mon-Sun 2pm-6pm</p>



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<p>Food For All (Delivers meals)</p>	<p>1810 16th Street Nw Washington, DC, 20009 (240) 505-4607</p>	<p>Delivers every Saturday, 9:00am - 2:00pm</p> <p>Serving those who are homebound, including elderly citizens, handicapped, for single mothers with young children.</p>
<p>Meals on Wheels (Delivers meals)</p>	<p>202-724-5622</p>	<p>Delivers meals to seniors in need.</p>
<p>Department of Aging and Community Living (DACL) (Delivers meals)</p>	<p>202-724-5626</p>	<p>Hours; Mon-Friday from 8:30am - 4:30pm.</p> <p>Must be a senior over the age of 60. The case manager can call to refer the client or the client may call themselves.</p>



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COVID-19 Testing Resources

<i>Drive-Thru/Walk-up Testing Sites</i>	<i>Address</i>	<i>Information</i>
United Medical Center	First call to see if you qualify for testing at: (855) 363-0333 8:30 a.m. to 4:30 p.m., Monday through Friday	If you feel ill and the call center is closed, call a healthcare provider.
George Washington University Hospital	Drive-through testing site will be at 20th & H St. (cars entering at 22nd & H St. NW) Pedestrian testing at 22nd & I St. NW	https://smhs.gwu.edu/covid-19-testing
AllCare Family Medicine & Urgent Care	710 Rhode Island Ave, Washington D.C.	https://allcarefamilymed.com/washington-dc
Kaiser Permanente	700 2nd St., NE Washington, DC	All Kaiser Permanente testing sites are for their members and require a doctor's order and appointment. Click here to access
MedStar Health	MedStar Health Facilities, Capitol Hill Facility and Adams Morgan Facility (Open 7 days a week from 8:00am - 8:00pm)	Must be indicated with a doctor's order to be offered testing for COVID-19. MedStar Health eVisit (is a 24/7 virtual/video visit with a medical provider offering consultation, Diagnosis, treatment, and even prescriptions when appropriate. Access it here MedStarhealth.org/eVisit



Free Legal Assistance

- ❖ Legal Aid Society General Hotline: 202-628-1161
- ❖ The Washington Legal Clinic (have suspended their community-based intake program and are transitioning temporarily to phone intake protocol): 202-328-5500
- ❖ Rising for Justice: 202-638-4798
- ❖ Bread for the City: 202-386-7616
- ❖ Neighborhood Legal Services Program: 202-832-6577

Other Resources & Resource Guides:

- ❖ [A Wider Circle](#)
- ❖ [Just Homes Resource Guide](#)
- ❖ [Legal Aid Non-Legal Resource](#)
- ❖ [DC Government Site](#)
- ❖ [National Resource Toolkit](#)
- ❖ [Children's Law Center](#)
- ❖ [DC Action for Children](#)

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